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Building a Healthy and Happy Workplace

Employees are the most important assets of a company. At Uni-President, we regard employees as partners for our sustainability and systematically outline a blueprint for talent cultivation with a pragmatic and long-term management perspective. Our policy direction of human resources is to find the right talent for the right job, keep up with the times, and labor-management harmony and develop human resources programs based on this policy. We have a dedicated group in place to proactively recruit outstanding talent of all nationalities, with a central aim of integrity and competence upon recruitment. We strive to enable employees to play to their strengths in the right position so that they can grow along with the Company, creating a win-win situation.

4.1 Talent Development Management

(GRI 2-7 \ GRI 2-8 \ GRI 2-30 \ GRI 401-1~401-2 \ GRI 404-1~404-2 \ GRI 405-1)

We are a strong believer in "talent is the foundation that enables a company to grow." Based on the concept of "empowerment," we are committed to shaping a reasonable and fair workplace and we share business achievements with our employees, while providing diverse benefits. Furthermore, we abide by "professional cultivation, career development, and lifelong learning" principles, and deepen our talent capital by recruiting elites with different areas of expertise, achieving the objective of "right talent, right job," further strengthening the Company's competitive advantage. Meanwhile, we maintain open channels for labor-management communication. We also comply with the labor regulations to build a safe and diverse workplace, while prohibiting any violation against the dignity, human rights and any form of discrimination against employees to continue. By doing so, we hope to shape a robust business style and corporate culture, enhancing the competitive advantages of the employee and the Company.



Management Target	Achievement Rate	2024 Key Achievement
Create a reasonable and fair workplace	Achieved	Optimized internal management regulations and procedures
Diversified talent in Uni-President	Achieved	Recruited business partners and foreign employees regardless of their education, major through multiple recruitment outlets

4.1.1 Diversified Recruitment for Right Talent, Right Job

In order to satisfy the Company's requirement for personnel, Uni-President is still recruiting via a range of recruitment channels and approaches (both on-line and off-line). Specifically, the Group's business partners put effort into seeking out and hiring people with potential, without any regard to their academic background and specializations. The total number of full-time employees in 2024 is 5,755 employees, with no part-time employees, of which the employment ratio is 36.7% in northern Taiwan, 1.7% in central Taiwan, 61.6% in southern Taiwan, and 0% in eastern Taiwan and outlying Islands. We recruited a total of 357 newcomers in 2024, accounting for 6.2% of the total number of employees; among them, 38 newcomers were recruited via the Uni-President Group Business Partner Recruitment Program. Our Group offers an extensive career platform for the talent, providing ample development opportunities in the consumer industry to further individual career progression and secure a brighter future.

Thanks to our robust management experience and competitive compensation and benefits, we continue to demonstrate our determination with respect to future investment and sustainable management. In doing so, employees are confident in the Company's current status and future, further increasing their loyalty to stay with us. In 2024, employees who left the Company accounted for 5.56% of the total number of employees. Among these, 43.26% were employees who retired due to their age. The employee turnover rate was 0.17% less than in 2023, We do not set age limits when it comes to human resource applications as we value competence and performance. Additionally, we expanded our recruitment of business partners and overseas talent in line with the business development in order to strengthen the integration of human resources and business, striving for the joint continuous growth of both individual career development and corporate development.

Composition of Employee

Workforce Type Distribution by Gender

				/
	Male	Ratio	Female	Ratio
Permanent employees	3,555	61.8%	2,179	37.9%
Temporary employees	7	0.1%	14	0.2%
Non-guaranteed hours employees	0	0.0%	0	0.0%
Total	3,562	61.9%	2,193	38.1%

Note 1: The number of the employees is calculated based on the number of workers still in service on December 31, 2024.

Note 2: Gender ratio of employees (%) = number of employees in this category in the current year / total number of full-time employees in the current year.

	Northern Taiwan	Ratio	Central Taiwan	Ratio	Southern Taiwan	Ratio	Taiwan & Outlying Islands	Ratio
Permanent employees	2,105	36.6%	99	1.7%	3,530	61.3%	0	0.0%
Temporary employees	3	0.1%	0	0.0%	18	0.3%	0	0.0%
Non-guaranteed hours employees	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Total	2,108	36.7%	99	1.7%	3,548	61.6%	0	0.0%

Note 1: The number of the employees is calculated based on the number of workers still in service on December 31, 2024.

Note 2: Regional proportion of employees (%) = number of employees in this category in the current year / total number of full-time employees in the current year.

Employee Age Distribution

	Number of Full-Time Employees – by Gender and Age					
Age	Male	Ratio	Female	Ratio		
<30 years old	621	10.8%	311	5.4%		
31-50 years old	1,694	29.4%	1,116	19.4%		
>51 years old	1,247	21.7%	766	13.3%		
Total	3,562	61.9%	2,193	38.1%		

Note 1: The number of the employees is calculated based on the number of workers still in service on December 31, 2024.

Note 2: The Company had no part-time employees in 2024.

 $Note \ 3: Employee \ age \ ratio \ (\%) = Number \ of \ people \ in \ this \ category \ in \ the \ current \ year.$

Non-employee Workers

Non-employee Workers – by Gender					
Male	Ratio	Female	Ratio		
17	36.2%	30	63.8%		

 ${\tt Note: Non-employee \ workers \ are \ mainly \ dispatched \ manpower \ who \ engage \ in \ product \ promotion.}$

Age	Number of People	Ratio
<30 years old	10	21.3%
31-50 years old	24	51.0%
>51 years old	13	27.7%
Total	47	100.0%

Non-employee Workers – by Age

Non-emplo	Non-employee Workers – by Region				
Region	Number of People	Ratio			
Northern Taiwan	19	40.4%			
Central Taiwan	8	17.0%			
Southern Taiwan	20	42.6%			
Eastern Taiwan & Outlying Islands	0	0.0%			
Total	47	100.0%			

 $Note: Proportion of non-employee workers \ (\%) = number of people in this category in the current year / total number of non-employee workers in the current year. \\$

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New Employees

Number of New Employees – by Gender and Age				
Age	Male	Ratio	Female	Ratio
<30 years old	150	2.6%	81	1.4%
31-50 years old	92	1.6%	30	0.5%
>51 years old	4	0.1%	0	0.0%
Total	246	4.3%	111	1.9%

Number of New Employees – by Region				
Region	Number of People	Ratio		
Northern Taiwan	144	2.5%		
Central Taiwan	6	0.1%		
Southern Taiwan	207	3.6%		
Eastern Taiwan & Outlying Islands	0	0.0%		
Total	357	6.2%		

Note: Ratio of new employees (%) = number of new employees in the category of the year/total number of permanent employees at the end of the year.

■ Terminated Employees



Number of Terminated Employees – by Gender and Age

Age	Male	Departure ratio	Female	Departure ratio
<30 years old	52	0.9%	35	0.6%
31-50 years old	69	1.2%	26	0.5%
>51 years old	110	1.9%	27	0.5%
Total	231	4.0%	88	1.6%

Number of Terminated Employees – by Region

Region	Number of People	Ratio
Northern Taiwan	137	2.4%
Central Taiwan	9	0.2%
Southern Taiwan	173	3.0%
Eastern Taiwan & Outlying Islands	0	0.0%
Total	319	5.6%

Year	Turnover Rate
2022	5.97%
2023	5.73%
2024	5.56%

Note 1: In 2024, a total of 138 employees were at their retirement age.

Note 2: Ratio of terminated employees (%) = number of departed employees in the category of the year/total number of permanent employees at the end of the year.

In an effort to create a fair working environment, we make an effort to ensure equal rights and interests of workers. In 2024, there were a total of 75 disabled employees, accounting for 129% Note2 of the statutory number and 1.30% Note3 of the total number of employees.

Note 1: According to Article 38, Paragraph 2 of the People with Disabilities Rights Protection Act, the private schools, groups and private institutions whose total number of employees is more than 67 shall employ disabled people with disabilities with capability to work and the number of employees with disabilities shall be no less than 1 percent of the total number of the employees and no less than 1 employee.

Note 2: Number of hired persons with physical and mental disabilities/% of statutory employment.

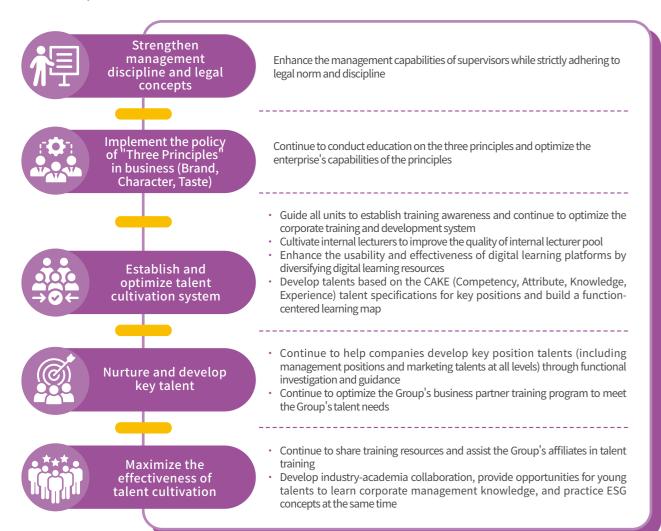
Note 3: Ratio of disabled employees (%) = number of disabled employees of the year/total number of permanent employees at the end of the year.

4.1.2 Building an Employee Career Development Platform

In order to cope with corporate development, Uni-President has established a comprehensive training system for new business partners every year, and is optimized year by year to meet the development needs of corporate operations. The training content covers business unit experience and production unit experience, and provides new partners with a deeper understanding of the Company's grassroots operations. Business partners who have been evaluated as outstanding through real working conditions can advance to participate in the Group's joint training. The joint training plan is designed based on current work, including internships at related companies, key functional training, brand marketing and business sales professional ability development, etc. to cultivate cross-disciplinary thinking and deepen various basic capabilities of operation and management through learning by doing. Review mechanisms and opinion exchange activities are used to complement the learning process, encouraging individuals to learn from each other and from themselves, thus allowing for the creation of more comprehensive and individualized talent development plans. At the same time, the 10-20-70 principle is adopted, where 10% comes from formal training and education, 20% comes from interaction and feedback between supervisors and others, and 70% of learning comes from practical work training. Through a more flexible training model, combined with the common training goals and job task requirements of the Group's business partners, we extend learning from classrooms to practical tasks, strengthen the correlation between training and work, and continue to cultivate potential talent pools at all levels of the Company and managerial elites at home and abroad.

As a means of reinforcing talent cultivation, we continue to improve our systemic learning mechanism, while introducing new forms of learning tools and diversified virtual/real integrated learning types. Our employees are encouraged to improve their autonomous learning so that they are able to strengthen work capabilities and momentum at all times in order to increase competitiveness.

In addition, we have also developed relevant training regulations for employees at all levels. The minimum annual training hours for senior level managers are 36 hours, for mid-level managers 30 hours, and for base level managers 24 hours. In 2024, the training compliance rates were 94.9%, 97.2%, and 96.9%, respectively. Those who fail to complete the minimum annual training hours in that year will be included in the annual evaluation.



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Employee Learning Map

Uni-President has formed an employee learning map. In addition to the basic OJT (On-the-Job Training) (including production technology training, business marketing training, human resources training, research and development, and financial accounting training), we also proactively implement OFF-JT (Off-the-Job Training) that aligns the market with contents including regulatory compliance, food safety / occupational safety / environmental safety, brand marketing, management strategy and management. Aside from functional training, we also provide diverse self-initiative courses, covering contents including aesthetic taste, physical and mental growth, hoping employees increase their quality and inspire new ideas.



2024 Key Courses & Training Plan Effectiveness

In response to the trend of governance, we have planned six types of courses associated with the regulatory compliance of ethical management, food safety, accounting, environmental safety and information security. By doing so, we help employees strengthen and improve relevant professional knowledge. In addition to our own education and training, we also provide external courses. This enables our employees to be able to expand their horizons and broaden their perspectives, further maximizing the benefits of education and training. In 2024, we provided a total of 150,249.5 training hours received by 59,456 employees. The total amount of investment in employee learning resources was NT\$19.42 million, an increase of NT\$0.87 million from 2023; the average investment per employee was NT\$3,375, an increase of NT\$127 from 2023. We expect that colleagues can keep pace with the times and grow together with global trends.



2024 Important courses	Total number of hours	Total number of persons
I. Courses related to corporate ethical management regulatory compliance, including corporate governance, management, corporate spirit and corporate culture	34,843.0	11,355
II. Courses related to food safety & health management and testing	31,188.0	13,854
III. Courses related to accounting and internal control systems	4,785.0	1,979
IV. Related courses organized by the Board's secretariat and audit office	363.0	125
V. Courses related to environmental safety and health	75,116.0	30,379
VI. Courses related to personal data security and information security	3,954.5	1,764

Key Job Rotation and Experience Sharing

We build a key talent pool, perform routine job rotations, and encourage talent cultivation and skills succession in order to cultivate broad-minded thinking and management abilities. Our corporate ladder of advancement has two strands, executives and subordinates. Employees' qualifications and aptitudes are taken into consideration when determining the development of talents. Talents in management roles are transferred to a staff role to pass on experience while those in staff roles are promoted to management positions to embrace challenges. We persist in educating instructor teams internally, creating instructional resources and materials in-house, and passing on corporate wisdom and expertise. To mitigate the effects of senior employees retiring, we combat any arising experience gaps and ensure a smooth transition of knowledge.

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4.1.3 Comprehensive Remuneration Benefits

We have established a competitive market remuneration system to provide employees with a better life and a better work environment. Meanwhile, we regularly carry out checks of differentiated wages and review market conditions to ensure that employees are provided with the protection they deserve. By doing this, we hope to enhance employee benefits and look after their basic family life, enabling them to see the value of their work so that they can grow and move forward with us.

Remuneration System

As Uni-President provides a reasonable and fair workplace, its remuneration system is designed to attract, motivate, retain and cultivate talent. In addition to the basic salary in compliance with laws and regulations, it is also based on company operations, the job content, performance and contribution of each employee. We conduct differentiated salary evaluation, salary adjustment and bonus payment. We also perform regular salary market surveys and review our existing salary and bonus systems to ensure the Company's salary standards. Not only does this meet the labor market's salary standards, but it also helps us have more competitiveness in the labor market. We also adopt the principle of equal pay for equal work, such as equal starting pay for men and women as well as foreign and domestic workers. The information on the average salary of full-time employees in non-management positions and the median salary of full-time employees in non-management positions in 2023 and 2024 is as follows. Bonuses for employees are allocated by the Company based on the surplus and profit of the current year; we intend to reinforce operations, raise employee salaries and perks, and distribute operating results to employees.

Year	Full-time employees in non-management positions	Average salary of full-time employees in non-management positions (NT\$ thousand)	Median salary of full-time employees in non-management positions (NT\$ thousand)
2024	5,570	1,220	1,041
2023	5,472	1,182	1,006
Difference	98	38	35

Note 1: Full-time employees in management positions are not managerial officers as defined in Letter Tai-Cai-Zheng (3) No. 0920001301 and whose working hours meet the specific normal hours required by the Company.

Note 2: This report corrects the data of full-time employees in non-management positions in 2023 from 5,304 to 5,472. After review by the Human Resources Department, it was confirmed that the statistical method during the previous reporting period misclassified some employees. This is a correction of data errors, which has been updated and explained in this report. Re-compiling information enhances data consistency and comparability.

Welfare System

We have introduced comprehensive welfare policies for employees, covering hardware and software facilities and activities covering food, clothing, accommodation, transportation, education, and entertainment, in order to take care of employees and build a happy workplace. Our welfare measures include the following:



Staff dormitory, parking lot, canteen, lactation room, library, recreation room, social hall, billiard room, pool room, basketball court.



Labor and health insurance, group insurance, employee travel subsidy, marriage subsidy, childbirth subsidy, child education subsidy, funeral subsidy, fureral allowance, three major festival allowances, as well as fixed refurbished products and employee health examinations.



Paid maternity leave (operators who are 32 weeks or over), statutory maternity leave, paternity leave, paternity leave, refurbished products and staff discounts on Uni-President products.



Better than provided by regulation

Maternity leave

In line with regulatory requirements

Paternity leave

In line with regulatory requirements

Parental leave

In line with regulatory requirements

The Retirement Program

In compliance with Labor Standards Act and Labor Pension Act, the Company designed employee retirement system to provide relevant issues about retirement, including the qualification of applicants involving employees who have worked over 15 years and reached age 55, over 10 years and reached age 60, and over 25 years, and contribution at minimum 6% of employee's monthly salary into the pension account based on employee's insurance level, as well as organization of pension supervisory committee to oversee the contribution and disbursement of the pension (in 2024, five meetings were held, 134 employees were retired under the old system with disbursement of NT\$426,329,668). To meet the pension for employees under the old system of Labor Standards Act, the Company contributes employees' monthly salaries to the pension account under the account of labor retirement supervision committee at Bank of Taiwan, while for pension applicable to employees under the new system of Labor Pension Act, the Company contributes 6% of the stated amount with respect to the labor pension level into employee's individual pension account at Bureau of Labor Insurance.

4.1.4 Smooth Labor–Management Communication and Employee Rights Care

At Uni-President, we attach great importance to employee relations and have been proactively setting up diverse two-way communication outlets – union representative meetings, sexual harassment prevention and control hotline, performance and grievance team, reward and discipline grievance procedures, labor-management meetings, emails, events, and internal and external publications. In addition, we support and abide by internationally recognized human rights standards and principles, including the Universal Declaration of Human Rights, United National Global Compact, and International Labour Organization, and Declaration of Fundamental Principles and Rights at Work. We also follow local laws and regulations to end all human rights violations. Our self-formulated human rights policy applies to all units within the organization. We treat employees and customers with dignity while continuously improving and enhancing the management of human rights-related issues.



Emphasis on Human Rights Issues

Furthermore, we pay extra attention to issues relating to human rights, including the ban on child labor and forced/compulsory labor, the right to freedom of association, non-discrimination, bullying or harassment, and provision of a safe, hygienic, and healthy work environment. We have established rules and regulations on human rights-related topics (anti-discrimination, bullying and harassment), and ensure they are included in the education and training of new staff. In 2024, topics such as sexual harassment prevention, occupational safety regulations, gender equality and maternal health protection were covered in training sessions, with a total of 2,736 trainees and 3,901.5 training hours. Among them, a mandatory online training course on workplace sexual harassment prevention was assigned to all supervisors in 2024. Completion of the course required passing an assessment. A total of 917 participants completed the training, achieving a 100% completion rate. No operating procedure of Uni-President violates human rights issues mentioned above. In addition to internal examination, we also specify human rights-related standards in the contract signed with suppliers (vendors), including prohibition of child labor, prohibition of forced labor and employee's freedom of assembly and association. Furthermore, we also conduct on-site audits on a regular basis in accordance with the assessment measures to ensure proper implementation of human rights protection.

The Company is committed to fostering a respectful, harassment-free, and non-discriminatory workplace environment. In compliance with relevant laws and regulations, the Company has established the "Regulations for Handling Unlawful Infringements During the Execution of Duties" and the "Workplace Sexual Harassment Prevention, Complaint, and Disciplinary Guidelines" to ensure proper handling of related incidents. In 2024, six suspected cases of unlawful workplace infringement were reported. These cases were handled in accordance with internal regulations based on principles of objectivity and fairness, with necessary corrective actions taken. Ongoing and ad hoc training and awareness programs were also reinforced for supervisors and employees to strengthen prevention and understanding.

Labor-Management Communication and Performance Evaluation

To proactively protect the freedom of assembly and speech of our employees, we formed the Uni-President Trade Union over 40 years ago. As of the end of 2024, members of the Trade Union totaled 5,330, accounting for 93% of the total number of employees. The Trade Union's highest mission is to protect and fight for the rights and interests of its members and its results of negotiations are presented in a cultural form of "Group Agreement", which was resolved and passed by the 13th board meeting of the 19th board held on December 20, 2023, with a validity period running from January 1, 2024 to December 31, 2026. By the end of 2024, all union members have applied for and signed the collective agreement. Labor and management have a high degree of consensus and hold a labor-management meeting every three months to maintain two-way communication and continue to build a win-win labor environment and conditions. In an attempt to promote labor-management interaction and communication, we perform a review and evaluation on employee career development once a year to help and understand the goals and plans for employee career development. In 2024, all employees of Uni-President, regardless of position and gender, received a regular performance appraisal.

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4.2. Occupational Health and Safety

(GRI 2-24~2-25 \ GRI 3-3 \ GRI 403-1~403-9)

At Uni-President, we vow to construct a safe, comfortable, healthy and hygienic working environment and ensuring the safety of all employees is our work safety management principle. At the same time, we uphold the industrial environmental protection policy of "respect for life, work safety discipline, risk management, audit and counseling, performance management, safety culture, communication mechanism, and continuous improvement" in order to achieve the objective of "zero work accidents." As Uni-President values the safety and health of employees, we have formulated inclusive measures and implementations in terms of traffic safety for employees going to and leaving work, pre-employment physical examination as well as annual health examination. We also promote safety education, the maintenance and repair of machinery and equipment, the use of protective equipment, as well as establishing the work safety code for field operators. By taking this approach, we fully improve the overall safety quality and build a safe and comfortable work environment.

Material Topic		Occupational Safety and Health
	olicy and commitment	 All supervisors and staff must be accountable for keeping the equipment and personnel safe and clean under their charge, and striving for the objective of "zero accident and zero incident". Occupational safety is our responsibility. All employees, including stakeholders like contractors and outsourcing vendors, should abide by government laws and regulations and by the Company's regulations on occupational safety. Supervisors of all ranks should demonstrate the proper conduct and complete their supervisory tasks.
G	ioal	Zero major occupational accident
₩ Ad	ction Plan	 Establish self-supervision of safety and health, put in place health management and health promotion, forestall any injuries or health-impeding events, recognize any gaps in the organizational structure and system, develop implementation abilities, and decrease workplace risks. Make safety and health training more widely available to enhance the safety awareness of all personnel; implement occupational safety systems and norms, systematically manage, and create a high-quality, safe, and healthy workplace. Advocate for projects aimed at enhancing risk management and reducing the risk of injury. Bolster the acuity and skill of personnel in the detection of safety risks.
	valuation lechanism	 Implement three-level occupational safety audit system. Present the Occupational Safety and Health Committee with updates on the performance of safety and health management on a quarterly basis, while tracking different management indicators. Hold a production management system meeting every six months to report on the implementation results of safety and health management.
	irievance Iechanism	There is a reporting hotline in Yungkang head office at extension 6912 or 6916 for internal and external personnel (general contractors, sub-contractors, etc.) of the Company.

4.2.1 Management Strategies

In an effort to enhance and implement occupational safety concepts amongst employees, we continue to promote various types of occupational education and training and case studies through systematic safety and health management and healthcare management. With respect to vendors, all contracted and outsourced operators working in Uni-President's plants are regarded as Uni-President employees. All employees are required to comply with the same safety and health regulations. We organize seminars to promote work safety to vendors, enabling both parties to communicate and exchange views. Construction safety inspection is carried out by the Work Safety Office, Engineering Department and Work Safety Section of the General Plant/Industrial Park. Through counseling and inspection, we prevent the occurrence of workplace disasters. Meanwhile, we also improve safety quality by implementing "self-protection, mutual protection and monitoring" to continue to make improvement, hoping to achieve the ultimate goal of a "disaster-free workplace".



Work Safety Goals, Implementation Status and Work Safety Budgets

Management Target	Work Safety Goal	Work Safety Implementation Result	Work Safety Annual Budget
Build a disaster-free workplace	(1) 0 occupational disasters (2) 0 work safety violations	(1) 5 occupational disasters (2) 2 work safety violations	 Yungkang General Plant: NT\$5.90 million Xinshih General Plant: NT\$13.13 million Taichung General Plant: NT\$0.99 million Yangmei General Plant: NT\$19.00 million Chungli General Plant: NT\$10.28 million Hukou plant: NT\$7.50 million Taipei branch: NT\$0.25 million Total NT\$57.05 million

4.2.2 Occupational Health and Safety Management System

The occupational safety and health management system identifies hazards, assess risks and control hazards using safety observation techniques. It reduces the risk of occupational disasters to continue to improve operations while reducing the risk of occupational hazards to employees. Uni-President's Yungkang General Plant, Xinshih General Plant, Taichung General Plant, Yangmei General Plant, Chungli General Plant, and Hukou General Plant have all passed ISO 45001 and CNS 45001. The scope of management includes all employees and workers, while the scope for workers includes outsourcing vendors, contractors, raw material suppliers, transport vehicle drivers, and temporary workers. Moreover, a production management system diagnostic meeting is held twice a year to carry out each department's work safety management report and exchange in order to proactively implement employee safety and health management care, increasing the corporate safety and health culture.

Occupational safety and health committees or meetings provide a platform for workers or labor representatives to consult on and take part in matters related to the occupational safety and health system, and information can be provided in a timely manner; managers of all ranks should eliminate and diminish any barriers to consultation and participation.

Worker consultations include



Determine the needs and expectations of stakeholders.



Establish an occupational safety and health policy.



Assign appropriate organizational roles, responsibilities, duties.



Decide how to fulfill statutory and other requirements.



Set goals, prepare the way to achieve them, and follow the plan of audit.



Decide on regulations for procurement, contracting, and outsourcing.



Determine what should be monitored, measured, and assessed.



Ensure continuous improvement.



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Workers are allowed to participate in the followings:



Determine the mechanism for their engagement and obtainment of consultation.



Identify hazards and assess risks and opportunities.



Determine measures to eliminate hazards and reduce occupational safety and health risks.



Determine competency requirements, training needs, training, and assess training.



Work out what should be communicated and how it should be done.



Establish regulatory protocols and ensure their successful implementation and application.



Investigate incidents and non-conformities and determine corrective actions.

ISO 45001 & CNS 45001 Occupational Safety and Health Management System Promotion



Respect for life



Risk management Audit and counseling

Performance

managementSafetyculture

✓ Communication mechanism





Occupational Safety and Health Committee

The Company has established an Occupational Safety and Health Committee for the entire company and general plants/industrial parks. A Committee meeting is held every three months to review occupational safety and health-related matters, operational environment survey, and employee health examination follow-up. The Committee aims to reduce the occupational safety and health risks of workers.

2024 Important Resolutions of Uni-President's Occupational Safety and Health Committees

The Company's Safety and Health Committee



- 1. In light of the recent scaffolding collapse at a newly constructed factory, our company's scaffolding work must be carried out in accordance with the relevant regulations.
- 2. A high proportion of traffic accidents occur at intersections. Employees are reminded to practice the "Slow, Look, Stop" habit when driving or riding through intersections or alleyways.
- 3. Supervisors of forklift operations are required to strengthen on-site safety management and ensure that forklift operators receive adequate safety training. Supervisors must also monitor the condition and performance of forklift operators.
- 4. In response to a recent hospital fire incident, special attention must be given to the use and management of air compressors. Proper maintenance and safety management of such equipment must be strictly enforced.
- For external aerial work vehicle worker falling incidents, all contracted projects involving such equipment must be supervised throughout the operation to ensure construction safety management is properly implemented.

Occupational Safety Performance

At Uni-President, we insist on promoting the ISO 45001 & CNS 45001 occupational safety and health management system. We use a technological safety and health management system, combining education and training, case study promotion, crosscheck audits and independent proposals, and work safety experience perception activities to increase the safety awareness of all employees, while implementing graded guidance and audits. We will continue to implement the safety and health management system and regulations in order to enhance and improve management performance. Moreover, by implementing employee safety and health management care, we ensure zero work disasters.

In 2024, the disabling injury frequency rate for employees was 0.43 and the disabling injury severity rate was 24; the disabling injury frequency rate for workers was 0.40 and the disabling injury severity rate was 22, considerably lower than the disabling injury frequency rate and disabling injury severity rate^{Note} for the food and feed manufacturing industry announced by the Occupational Safety and Health Administration of the Ministry of Labor in 2024. These figures show that the Company's occupational health and safety performance for this year was good. For more information, please refer to – ESG information – Safety and Health Analysis for Uni-President Employees/Workers.

Note: In the "The Frequency-Severity Indicator (FSI) by Industry for the Previous Three Years" published by the Occupational Safety and Health Administration of the Ministry of Labor on March 5, 2025, the disabling injury frequency rate for the food and feed manufacturing industry was 3.15, and the disabling injury severity rate was 232.



Evaluate the operation of each process, from acquiring raw materials to producing products.



Work group chief /Section Chief records in the work checklist the frequency, operating conditions, operator qualifications, and responsible unit.



Process of

Occupational Hazard

Assessment

Fill in the work checklist with the operating steps for "Hazard Identification and Risk Assessment Table".



Identify probable hazard type entailed in each step and current measures in place: When recognizing potential risks, be as thorough as possible in pinpointing all relevant hazards (including chemical, physical, biological, human-induced, and psychological).

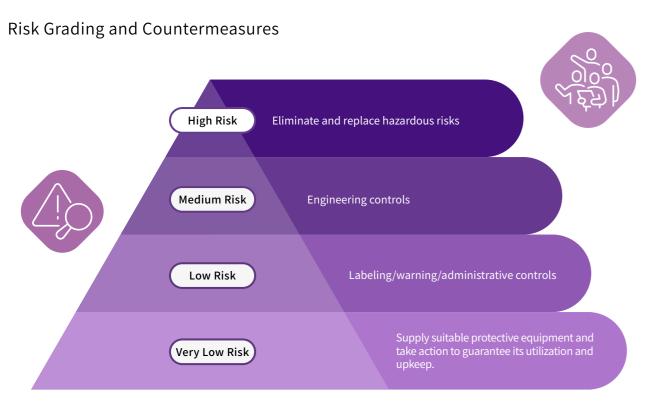


Identify hazards, assess risks, and put in place control measures.

Uni-President evaluates potential hazards and risks annually, and offers a 6-hour course for risk assessment and internal audit personnel every two years. Doing so ensures personnel's capability to identify relevant hazards and consequences entailed in different operations; to verify existing protective measures, assess the severity of risk occurrence, and grade risks; to judge whether the risk can be mitigated by control measures; and to ensure continuous monitoring and measurement of residual risks left after improvement measures are implemented.



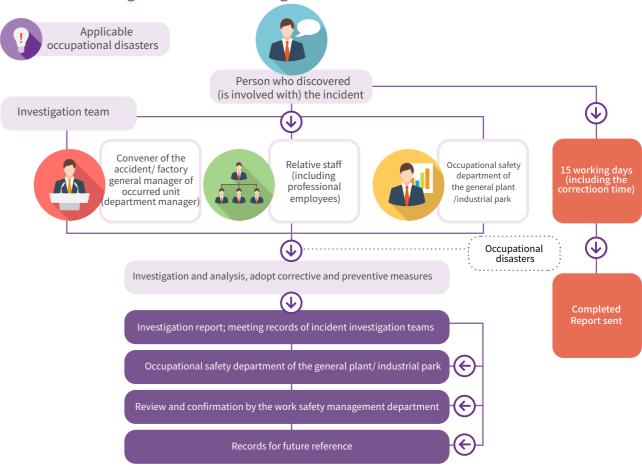
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Risk Identification Results

	Risk Issue	Impacted Party	Impact Degree	Prevention/Mitigation Measures	Implementation Results in 2024
	Fire and explosion risk	Plant staff	High risk	 Work with blast protection specialists to reduce risk and designate a hazardous zone. Inspect deficiencies regarding explosion-proof electrical devices and make improvements according to the improvement plan. Take part in training and educational courses regarding the utilization and installation of explosion-proof electrical equipment. Fire prevention and rescue drill training class held at the Fire Department's Nantou Zhushan Training Center. 	 Between August 2023 and November 2024, a total of 28 on-site inspections and construction acceptance checks were conducted, culminating in the completion of the " Gas Usage Site Improvement report". A total of 42 deficiencies identified in areas prone to explosions had been improved in 2024. One educational and training course was conducted with a total of 94 participants. Two rounds of education and training courses were conducted with a total of 80 participants.
	Road safety for commuters and business travelers	Plant staff	Medium risk	 Hold Uni-President Traffic Safety Day every three months to raise awareness and conduct inspections. (1)Display the "Stop, Watch, and Listen" traffic safety advocation video on the LED marquees and video walls in plants and set up flags at the entrance and exit of the security office. (2)The Occupational Safety Section utilizes the Line group to disseminate traffic safety reminders to colleagues. (3)Production line team leaders remind the production line operators to drive carefully upon leaving work. Provide training courses on traffic safety and defensive driving. 	 Inspections and publicity were conducted quarterly in the months of January, April, July, and October. Three sessions of defensive driving and traffic safety training courses were conducted by external instructors, with a total of 137 participants. Subsequent internal training sessions were held to cascade the knowledge.

Accident Investigation and Handling Process



	Number of Injuries (persons)		
	2022	2023	2024
Collision	0	0	1
Caught by/rolled into machinery	0	0	2
Cut/slashed	1	1	0
Falls	0	0	1
Contact with high/low temperatures	0	0	1

Note: There were no fatalities between 2022 and 2024.

At Uni-President, the occupational safety of employees is our top priority. We take a proactive approach to reduce the risk of occupational safety and health incidents through a number of action plans, but occupational injury incidents still occur. In 2024, there were 5 occupational injury incidents. We did our utmost to review these occupational injury incidents to understand the causes of these incidents and improve equipment and operating procedures, while strengthening education and training to prevent repetition. The occupational injury incidents were collision, pinching, falling, and contact with high temperature. After review, we made improvements in three aspects:

1. Site and Equipment Improvements:

- (1) Traffic lights were installed within the plant premises to regulate vehicle and pedestrian movement, thereby reducing the
- (2) Additional safety protection devices were installed on stacker equipment to enhance operational safety.
- (3) Interlocking safety mechanisms were added to control panels to strengthen equipment safety controls.

 2. Education and training: Injury incidents are included in the safety and health education and training for all employees to prevent the same situation from happening again in the future.
- 3. Awareness and inspection:

The incident case was communicated to all employees as part of a company-wide awareness campaign. In parallel, an internal inspection was carried out to identify similar injury incidents or hazardous machinery and equipment across the organization, followed by the implementation of corrective improvements.

4.2.3 Raise Occupational Health and Safety Awareness

Internal Education and Training

As a means to build and strengthen the Company's awareness regarding occupational safety, we have specially designed 8 SOP teaching proposals to lay an occupational safety foundation targeting work safety issues. These include fire safety equipment management, hot work management, hazardous chemicals management, electrical safety management, hazard identification and risk assessment and risk control operation management, forklift safety management, outsourcing constructor safety and health management, strengthen awareness and sensitivity of industrial safety risks, etc.



Sharing and Exchange

Uni-President has been in long-term collaborative relationships with Labor Affairs Bureaus of various counties and cities. By upholding the spirit of "large factories leading small factories," we provide "Safety and Health Family education and training" to contractors of the Safety and Health Family and plant managers as well as safety and health management personnel of Uni-President. Through experience inheritance, two-way communication and onsite counseling, we help family members to establish a comprehensive safety and health management mechanism and improve occupational work safety facilities in order to prevent occupational disasters. By doing this, we can strengthen the capabilities of the Company to identify the characteristics of operational hazards and prevention so that occupational safety and health concepts can be incorporated in their lives. In 2024, Uni-President received various work safety awards from government bodies, showcasing the Company's recognition for its efforts and achievements in occupational health and safety.

2024 Awards







Tainan City Government Safety and Health Family Performance Occupational Safety Excellence Award and Special Award in Performance Evaluation

Xinshih General Plant – Safety and Health Family





Tainan City Government Safety and Health Family Performance Distinction Award in Performance Evaluation

Yungkang General Plant, Yangmei General Plant





Ministry of Health and Welfare Healthy Workplace Certification Health Promotion Mark

4.2.4 Building a Healthy Workplace

Health Examination, High Risk Occupational Disease and Management Response

We value highly the safety and health of our employees and perform employee health examinations on a regular basis. In 2024, we invested approximately NT\$9.02 million in employee health examinations. The health checkup institutions are entrusted by qualified hospitals recognized by the competent authority. The total number of health checkups in 2024 was 5,621 people. By looking at the 2024 annual employee health examination report, the medical staff assessed the high-risk employees, gave them health consultation and health education, or arranged for in-factory physicians to conduct health counseling, so as to track employees health problems. In 2024, the abnormal health checkup items can be attributed to engagement in two activities: high-risk operations and unhealthy lifestyles. For employees' abnormal health checkup results such as: high BMI, hearing loss, or metabolic syndrome, Uni-President responded by putting in place improvement measures. For details of anomalies and improvement measures, see the following table:

The Main 2024 Health Cause of **Improvement Measures and Countermeasures** Health Checkup Reason Checkup **Anomalies** Anomaly 1. Special health examinations are conducted for personnel in the operation area. The results of hearing examinations for those in noisy work areas over the years are compiled and provided to the occupational doctor to determine This could be initially attributed to the soundscape the hearing changes. 2. Arrange for employees to have a medical counseling with an occupational in certain physician, who then gives health advice. If the physician recommends to wear operating areas. To ascertain if there is hearing protection gears all the time and implement a hearing protection plan, employees may remain at their current post; however, the hearing test Hearing a direct correlation between loudness report must be reexamined half a year later. If the re-examination reveals impairment hearing loss, they must be given another job away from the noisy area. and hearing loss, 3. Arrange for employees to participate in noise protection education and health and safety training, and have them wear earplugs or earmuffs and other hearing assessment of the protective equipment at all times during work. operating 4. Management of time exposing to noisy working environment: Recording the time spent in the noise area is necessary when a person enters and exits, with no more than 4 hours of consecutive work allowed Level 2 1. Compile ionizing radiation inspection reports over the years and compare management the inspection trends over the years. of ionizing 2. Arrange occupational doctors to give personal health interviews, health radiation Health hazard due guidance, and suggestions on work allocation. to X-ray exposure during production operations operations is 3. Track the review status of abnormal items. required after 4. Arrange special health examinations for workers exposed to ionizing anemia and radiation every year and implement hierarchical health management. other allergy 5. X-ray exposure monitoring during ionizing radiation operations. High-risk symptoms are operation identified 1. The plant doctor conducts interviews, evaluations and provides guidance for abnormal workloads with those contributing to a higher risk of occupational-induced cerebrovascular disease given priority, and also those with a high risk of work-related burnout (shifts, night work, long term work). 2. Make optimization suggestions, impose work restrictions, adjust work patterns and leave, or improve the work environment to prevent highrisk groups from overwork that may cause cerebrovascular diseases, and Abnormal scores Ahnormal scores aim to achieve the purpose of early detection and early treatment. on the overwork on the overwork 3. Physician interview results: nventory inventory and overwork (1) High-risk group - Seek medical assistance based on doctor's advice, and overwork assessment change his/her life style or work restrictions, adjust his/her work style, assessment questionnaire improve the working environment, etc. questionnaire (2) Medium-risk group - On-site visits are conducted by medical personnel on a weekly or irregular basis to track personal health conditions and conduct health promotion communication. Strengthen personnel's awareness of diseases and self-care health management (3) Low-risk group - Participating companies are encouraged to organize health promotion activities, maintain a routine lifestyle, and receive regular health checkups. Health examination

The Main Cause of Health Checkup Anomaly	2024 Health Checkup Anomalies	Reason	Improvement Measures and Countermeasures
	BMI ≧ 35kg/m ²	Poor dietary habits and lack of exercise.	 List it as a single health management indicator item. Occupational nurses regularly track the health of on-site personnel. Implement health education and consultation. Schedule a doctor's visit. It is recommended to improve one's diet, eating balanced and nutritious meals. Establish proper exercise habits.
	Cerebrovascular disease	The main risk factors include age, obesity, family history, smoking, lack of regular exercise, and unhealthy diet, which can lead to the three highs (high blood pressure, high blood sugar, and high blood lipids).	 Consult with resident physicians to conduct high-risk personnel rankings. Occupational nurses perform weekly on-site safety observation on high-risk personnel. Conduct an individual appointment or arrange an appointment with a physician based on the observation result to give health guidance and suggestions for work assignments. Stress the value of regular exercise.
Unfavorable lifestyle	High glycated hemoglobin	Abnormal absorption and conversion of dietary sugar.	 Health instructions and consultation by occupational physicians and occupational nurses. Occupational physicians and occupational nurses both recommend that an in-depth examination and medication control be done at the hospital. It is recommended to reduce the intake of sugar, carbohydrates, and calories through "diet improvement"; then increase muscle mass through "exercise" to increase blood sugar metabolism and insulin sensitivity.
	High total cholesterol	Unhealthy diet habit (excessive saturated fat consumption) and genetics.	 Give health education and health consultation to colleagues with high total cholesterol. Arrange for occupational physicians to give medical counseling or instructions, so as to give colleagues correct health concepts and provide them with medication treatment to reduce the risk of myocardial infarction or stroke.
	Metabolic syndrome	Poor diet, alcohol abuse, and genetics.	 Encourage colleagues to develop a healthy diet habit and intensify exercise. Organize courses on cardiovascular disease prevention to teach colleagues how to prevent development of metabolic syndrome. Arrange for occupational physicians to give medical counseling and health instructions, to give colleagues accurate health knowledge.

National Workplace Safety and Health Week

The Company has been working with psychologists of professional organizations for a long time to provide consultation services to help employees deal with physical and mental problems as well as general stress. At the same time, we also provide seminars for topics such as illness prevention, exercise, and stress relief to encourage all employees to participate and help them manage and relieve stress. We conduct health and special health examinations for our employees every year, collect and aggregate records of overall physical examinations, health examinations, and special health examinations, and provide labor health service physicians with further analysis of employees' detailed health status, or arrange for in-plant physicians to provide interviews and consultation services. The physicians integrate analysis results with workplace risk quantification data provided by occupational safety and health personnel, analyze cause and effect, and communicate health information to all employees.

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Health Promotion Services

Upholding the corporate spirit and commitment of "respect for life", Uni-President cares for the health of employees and builds a safe and comfortable workplace. We implement health management and organize health promotion throughout the year to prevent the occurrence of injuries and diseases. In 2024, a number of health promotion courses were held for all employees, covering topics such as hearing protection education and training, prevention of hazards related to dust, noise, and ionizing radiation, AED and CPR first aid skills; and health promotion courses such as improvement of sleep quality, prevention of chronic diseases through managing the three highs (hypertension, hyperglycemia, hyperlipidemia), weight management and nutrition, metabolic syndrome and cardiovascular disease prevention, prevention of human-induced musculoskeletal hazards, workplace health promotion and management of occupational injury prevention and treatment, etc. to establish a safe and healthy workplace for employees. We also visit the factory from time to time to care for people with potential high health risks and those in need of care, publish a monthly health information magazine to enhance employees' health awareness, achieve comprehensive health care by allowing employees to participate in various health promotion activities, and renew the health promotion label every three years. Our health promotion activities are mainly based on course lectures and on-site drills, followed by health education in various units. Course lectures include "Prevention of Human-Based Hazards", "Abnormal Work Load", "Understanding and Prevention of Diabetes", "Prevention of Unlawful Infringements in the Workplace", etc. Field exercises include "AED Education and Training" and "Emergency Response Drills", etc. to create a "healthy, secure and safe" working environment for our employees.

Provision of Health Promotion Services and Programs for Workers

Services/Plan Items	Description	Number of Participants/Hour
Health promotion course (first aid knowledge)	CPR+AED first aid skills practical operation training	608 / 2
Recognize and prevent cancer	Cancer awareness and prevention (lung cancer, colorectal cancer, prostate cancer)	40 / 2
Prevention of noise hazards	Occupational physicians explained the precautions for wearing earplugs during noisy operations	80 / 2
Health and health education promotion (Common winter diseases, myocardial infarction, diabetes, hepatitis A, precautions for hypertension and blood sugar, dengue fever, heat hazards, notifiable infectious diseases, breast cancer, brain tumor, myocardial infarction, recognition of new coronavirus Omicron subtype variants)	Visit each factory from time to time to promote health education and real-time epidemic information	122/2
Workplace abuse prevention	Invite external lecturers to explain the prevention of illegal infringements in the workplace to ensure the physical and mental health of employees	327/2
Stay away from the three highs and prevent chronic diseases	Health promotion	86/2
Prevention of human hazards	Education and training	85 / 2
Maternal health	Health promotion	25 / 1
Abnormal workload - Embrace stress workshop	Heatti promotion	36 / 2



