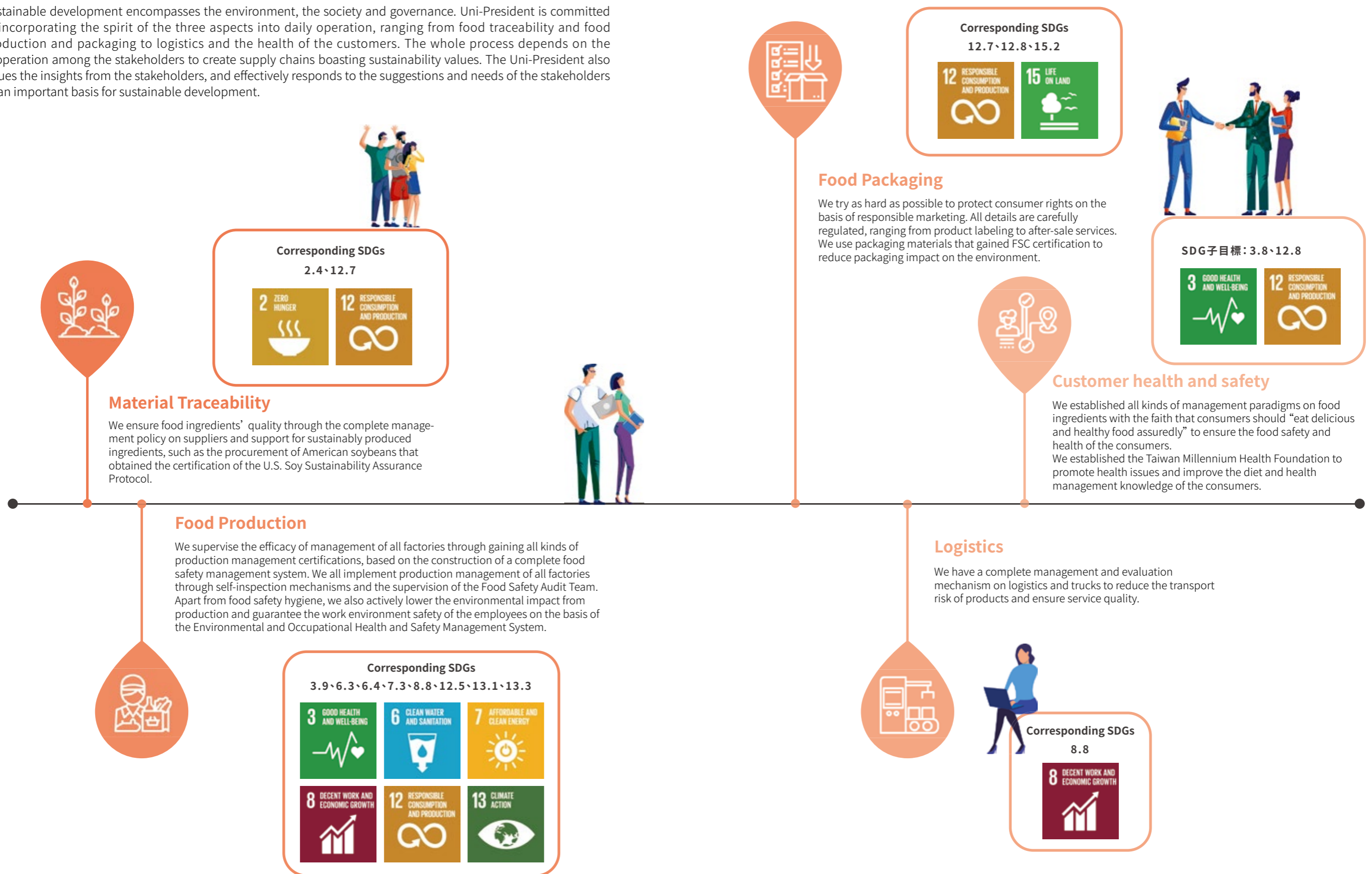


# Sustainable Management

## Uni-President Sustainability Value Chain

Sustainable development encompasses the environment, the society and governance. Uni-President is committed to incorporating the spirit of the three aspects into daily operation, ranging from food traceability and food production and packaging to logistics and the health of the customers. The whole process depends on the cooperation among the stakeholders to create supply chains boasting sustainability values. The Uni-President also values the insights from the stakeholders, and effectively responds to the suggestions and needs of the stakeholders as an important basis for sustainable development.



# Uni-President 2019 CSR Implementation Results and Short-term, Mid-term and Long-term Goals



## Food Safety Management Mechanism

Management Goals	2019 Achievement Rate	2019 Key Achievements	2020 Goals	Mid-to Long-term Goals
<b>Food Safety Level 3 management</b>				
<ul style="list-style-type: none"> <li>Food Safety Level 1- No anomalies</li> <li>Food Safety Level 2 issues decreased by 20% YoY</li> </ul>	△ (In Progress)	<ul style="list-style-type: none"> <li>Food Safety Level 1- No anomalies</li> <li>Established a task to rectify the reason behind the failure to meet the goal of Food Safety Level 2</li> </ul>	<ul style="list-style-type: none"> <li>The number of customer complaints on Food Safety Level 1- No anomalies</li> <li>Food Safety Level 2 issues decrease by 30% YoY</li> <li>Public sector audit - No violations</li> </ul>	<ul style="list-style-type: none"> <li>Promotion of food safety culture by affiliated companies</li> <li>Fulfill 3 level of Food Safety management</li> </ul>
<b>Control on medical residue</b>				
<ul style="list-style-type: none"> <li>Zero residue in finished products</li> <li>Medical residue in ingredients decreased by 20% YoY</li> </ul>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Zero residue in finished products</li> <li>Medical residue in ingredients</li> </ul>	<ul style="list-style-type: none"> <li>Zero residue in finished products</li> </ul>	<ul style="list-style-type: none"> <li>Promotion of food safety culture by affiliated companies</li> <li>Fulfill 3 level of Food Safety management</li> </ul>
<b>Safety management of traceability</b>				
<ul style="list-style-type: none"> <li>Development of technology on key ingredients/materials replacement by multi-source</li> </ul>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Apply the new ingredient, green tea G07 in the production of Mine Shine green tea</li> <li>Ensure the security of milk supplies from domestic and overseas producers</li> <li>Diversified sources of pork are used in all product lines</li> </ul>	<ul style="list-style-type: none"> <li>The establishment of the second source for B2B tea leaves</li> <li>The quality and amount of milk supplies from domestic and overseas producers can be ensured</li> </ul>	<p>Improve the safety management of the sources and lower the procurement risk of ingredients</p>



## Product R&D and Innovation

Management Goals	2019 Achievement Rate	2019 Key Achievements	2020 Goals	Mid-to Long-term Goals
<p>Research on the technology of taste mechanisms</p>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Uni-President Black Soybean Milk Without Sugar was launched</li> <li>Yuan Wei Ben Pu Milk with Peanuts has been launched</li> <li>San Bei Dudu Sausage was developed</li> </ul>	<ul style="list-style-type: none"> <li>Research on high-value plant-based milk technology and product development</li> <li>Reduction of soy pulp and the application of its reuse technology</li> <li>7-E Bubble Matcha Au Lait(bubbles that can be microwaved) will be launched</li> </ul>	<p>Developing towards product refinement while continuously improving the product quality and taste</p>
<p>R&amp;D on new types of products and manufacturing procedures related to baking, fresh food, high-nutrition and health</p>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Yu Xiang Bread, Custard Bread and Classical Honey Cake were launched</li> <li>Noodles for fresh cold noodles and frying and boiling were improved again in quality</li> <li>Establishment of the technology of defrosting meat with changing temperatures</li> <li>Health 3D's certification for controlling blood fats has been upgraded</li> </ul>	<ul style="list-style-type: none"> <li>Development of bread with salty ingredients and refined pastry</li> <li>Fresh soy sauce noodles and beef noodle soups will be launched</li> <li>Health 3D's plan for upgraded certification for controlling blood sugar</li> <li>Development of LP33 anti-allergy capsules that can be preserved at room</li> </ul>	<p>Meet the needs of consumers, improving three main categories of products, including fresh food, bakery and nutrition care through R&amp;D</p>



## Environmental Impact of Operation

Management Goals	2019 Achievement Rate	2019 Key Achievements	2020 Goals	Mid-to Long-term Goals
<b>Climate change and energy management</b>				
<ul style="list-style-type: none"> <li>An average annual electricity conservation rate of 1% and above for every factory</li> <li>85% of steam is generated by natural gas boilers</li> </ul>	◎ (Already achieved)	<p>An average electricity conservation rate 2.27%</p>	<p>An average annual electricity conservation rate of 1% and above for every factory</p>	
<ul style="list-style-type: none"> <li>The average carbon emission intensity lower than 120 tCO<sub>2</sub>e/ MT production for every factory</li> </ul>	◎ (Already achieved)	<p>The average carbon emission intensity was 119.47 tCO<sub>2</sub>e/ MT production</p>	<ul style="list-style-type: none"> <li>The units that reached the targets in the previous year need to reach the target of reducing 1% of 2019 average carbon emission intensity</li> <li>The units that didn't reach the targets in the previous year need to reach the target of reducing 2% of 2019 average carbon emission intensity</li> </ul>	<ul style="list-style-type: none"> <li>An average annual electricity conservation rate for every general factory&gt;1%</li> <li>GHG emissions will have reached 80% of 2005 level by 2025 (189,221.6 tCO<sub>2</sub>e)</li> </ul>
<ul style="list-style-type: none"> <li>Continue to promote energy conservation and carbon emission reduction programs</li> </ul>	◎ (Already achieved)	<p>Combined reduction programs total</p> <ul style="list-style-type: none"> <li>Carbon reduction 5,212 tCO<sub>2</sub>e</li> <li>Saved electricity 5,728 thousand kWh</li> <li>Saved fuel oil and diesel 54 kL</li> <li>Saved natural gas 252 thousand m<sup>3</sup></li> </ul>	<ul style="list-style-type: none"> <li>Continue to promote energy conservation and carbon emission reduction programs</li> </ul>	
<b>Water resources management</b>				
<ul style="list-style-type: none"> <li>Supervise water conditions to ensure stable production</li> </ul>	◎ (Already achieved)	<p>No production loss due to water scarcity in 2019</p>	<p>Supervise water conditions and continue to optimize response measures and management mechanisms</p>	<p>Supervise water conditions and continue to optimize response measures and management mechanisms</p>
<ul style="list-style-type: none"> <li>Enhance the efficiency of water consumption</li> </ul>	◎ (Already achieved)	<p>Annual saved water amount was about 144 million liters, with the reduction of 3.67 million NT dollars in management cost</p>	<p>Continue to optimize the efficiency of water consumption in each factory and introduce water conservation programs</p>	<p>Continue to optimize the efficiency of water consumption in each factory and introduce water conservation programs</p>
<ul style="list-style-type: none"> <li>Annual COD average intensity &lt;70 mg/L</li> </ul>	◎ (Already achieved)	<p>Annual COD average intensity 32.87 mg/L</p>	<p>Annual COD average intensity &lt;70mg/L</p>	<p>Annual COD average intensity &lt;65mg/L</p>
<b>Pollution prevention</b>				
<ul style="list-style-type: none"> <li>annual waste recycling rate 95.5%</li> </ul>	◎ (Already achieved)	<p>waste recycling rate 95.98%</p>	<p>waste recycling rate &gt;95.5%</p>	<p>waste recycling rate &gt; 96.5%</p>
<ul style="list-style-type: none"> <li>Reduction in air pollutant emissions</li> </ul>	△ (In progress)	<p>Continued improvement in boiler equipment, and switching to natural gas boilers</p>	<p>Completely switching to natural gas or biomass boiler equipment in all plants</p>	<p>Continue to supervise the status of air pollutant emissions, and actively introduce reduction programs</p>





## Compliance/Responsible Marketing and Labeling

Management Goals	2019 Achievement Rate	2019 Key Achievements	2020 Goals	Mid-to Long-term Goals
<ul style="list-style-type: none"> <li>Regulation compliance</li> </ul>	△ (In progress)	<ul style="list-style-type: none"> <li>Auditing of 1326 cases of product labeling, with 955 approved cases and 371 rejected cases</li> <li>One violation of the Act Governing Food Safety and Sanitation (Font width)</li> <li>One violation of the Waste Disposal Act (Deficiencies recorded)</li> </ul>	Comply with the regulations and do better than the regulations	Comply with the regulations and do better than the regulations



## Occupational health and Safety

Management Goals	2019 Achievement Rate	2019 Key Achievements	2020 Goals	Mid-to Long-term Goals
<ul style="list-style-type: none"> <li>Create a reasonable and fair working environment</li> </ul>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Xinshi General Factory and Zhongli General Factory received the five star awards of the Excellence at Occupational Safety and Health Promotion</li> <li>Xinshi General Factory received the "high-distinction award" of Tainan city hall's "2019 Safety and Hygiene Family Performance Evaluation"</li> <li>Yongkang General Factory received the "excellence award" of Tainan city hall's "2019 Safety and Hygiene Family Performance Evaluation"</li> </ul>	<ul style="list-style-type: none"> <li>Hukou plant received the excellent award of the 2019 Excellence at Occupational Safety and Health Promotion</li> <li>Continue to gain ISO 45001 certification</li> </ul>	<ul style="list-style-type: none"> <li>ISO 45001 management system operation</li> <li>(1)Conduct internal and external audits annually to continue to improve the work environment</li> <li>(2)General factory/ plant managing representatives regularly convene management review meetings every year</li> <li>Continue to gain ISO 45001 certification</li> </ul>
<ul style="list-style-type: none"> <li>Occupational safety level 3 auditing</li> </ul>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Deficiencies tracking and improvement</li> </ul>	Continued auditing of occupational safety, deficiencies tracking and improvement	Improve the implementation of occupational audits to enhance occupational safety and quality
<ul style="list-style-type: none"> <li>Organize health promotion courses</li> </ul>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Recognize occupational stress and overworking</li> </ul>	Continue to organize and improve health promotion courses, helping the employees create awareness of workplace health	Create a healthy and safe workplace through health promotion courses
<ul style="list-style-type: none"> <li>Conduct general and special health check-ups</li> </ul>	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Hierarchical management and tracking</li> </ul>	Continue to conduct employee health check-ups, and do hierarchical management and tracking	Safeguard health and safety of the employees through the long-term implementation of employee health check-ups



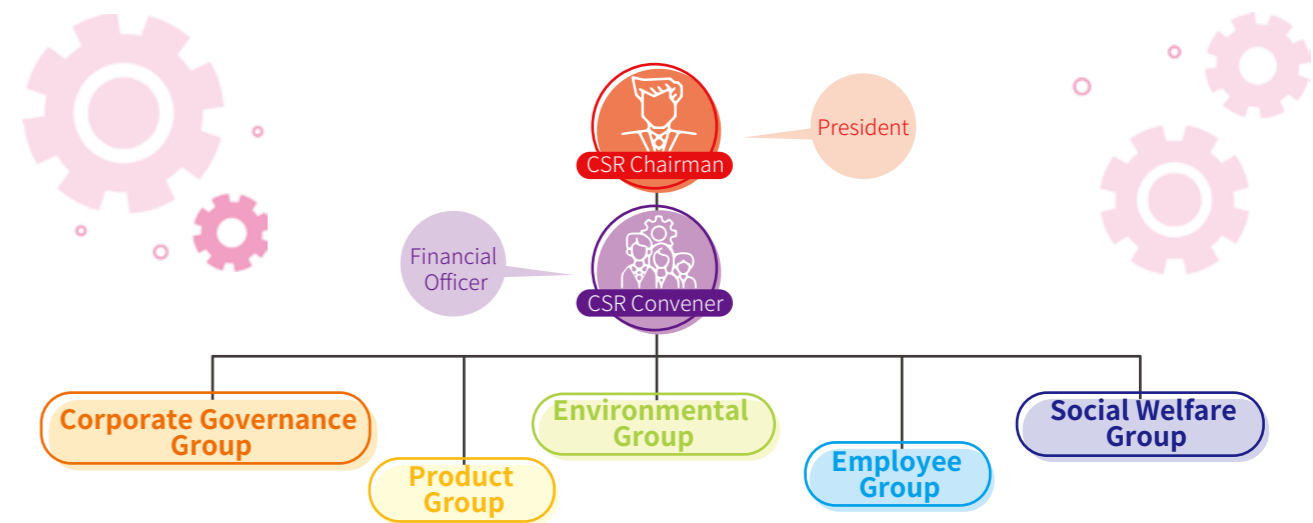
## Economic Performanc

Management Goals	2019 Achievement Rate	2019 Key Achievements	2020 Goals	Mid-to Long-term Goals
Continue the "structure adjustment, stable growth, value marketing" in corporate strategy	◎ (Already achieved)	<ul style="list-style-type: none"> <li>Consolidated operating revenue of 447,978 million NT dollars, with an YOY growth rate of 3.83%</li> <li>Consolidated net income of million NT dollars, with an YOY growth rate of 5.71%</li> </ul>	<ul style="list-style-type: none"> <li>Structure adjustment, stable growth, and value marketing</li> </ul>	<ul style="list-style-type: none"> <li>Build the service corridor of Asian life brands</li> </ul>

## Uni-President Corporate Social Responsibility Unit

Uni-President's social, environmental and economic management responsibilities exist because they can help Uni-President build shared values, and thereby raise sustainable competitiveness. Uni-President adhere to "Uni-President's Codes of Conduct for Corporate Social Responsibility" in response to the current global trend on Sustainable Development Goals(SDGs), and promote Uni-President's sustainable management via the Corporate Social Responsibility Committee(CSR Committee) in an organized way. For the CSR Committee, the President is dedicated as the CSR Chief and financial officer as the convener, with the five functional groups-corporate governance, products, the environment, employees and social welfare.

The CSR Committee is Uni-President's main division for sustainable development. Externally, the committee is responsible for reviewing the CSR reports; internally, it is responsible for setting up policies related to sustainability, as well as key performance indicators, targets, plans and performance review of each functional group. The five functional groups of the committee operate separately, and develop corresponding plans and projects in compliance with the policies and targets set by the committee while also being responsible for controlling and tracking progress on a regular basis and reporting to the CSR Committee. In 2019 the CSR Committee further identified 16 sustainability performances; they are tracked every quarter by the convener regularly.



## sustainability performance tracking

Type	Tracked Performance
Environmental management	Usage of water resources, energy, waste recycling, plastic and GHG emissions, and so on
Food Safety Management	The results of supplier plant visits/ on-site audit and compliance tracking
Sustainable Procurement Management	The procurement status of FSC, SSAP
Occupational Safety Management	Occupational safety and health issues
Product R&D Management	Product demand investigation and tracking the amount of ingredients used in production

Apart from operating regularly, the CSR Committee annually reports to the Board of Directors about that year's implementation status and key performances.

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# Uni-President Sustainability Footprint



## Before 2012 CSR Initial Stage (CSR originated from environmental protection)

### Inside the Company

- Have published environmental safety reports since 2006
- Formulated CSR Best Practices Principles in 2010
- Established food safety center in 2011
- Signed the first collective bargaining agreement with the enterprise union in 2011

### Outside Recognition

- In 2011 Mai Xiang Tetra Pak series of packaging became the first Ready-to-drink tea packaging to gain the certification of FSC™ in Taiwan
- As of the end of 2012, a total of 11 products' carbon footprint was verified
- As of the end of 2012, a total of 18 products was accredited as Health Foods



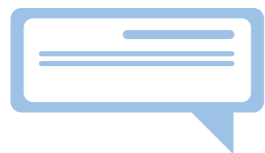
2006~2011

2012~2016

## 2012-2016 CSR Growth Stage (Deepening the commitment to CSR)

### Inside the Company

- Published the 2014 environmental safety reports, with a total of 8 environmental safety reports.
- Have published CSR reports since 2012
- Established the Food Safety Committee in 2013
- Since 2014 the CSR reports have been assured by accountants
- Formulated Corporate Governance Best Practice Principles and Ethical Corporate Management Best Practice Principles in 2014
- Signed the second collective bargaining agreement with the enterprise union in 2014
- In 2015, Formulated Procedures for Ethical Management and Guidelines for Conduct
- In 2016 Food Safety Audit Team was spin-out to become a management unit of the President's office



2017~Now

## After 2017 CSR Optimization Stage (headed for complete sustainable governance)

### Inside the Company

- In 2017 the Food Safety Building opened
- Established the CSR Committee in 2017
- Signed the third collective bargaining agreement with the enterprise union in 2017
- In 2017 unveiled the tax policy and the human rights policy
- Since 2018 has appointed a Corporate Governance Manager
- In 2019 the CSR Committee began tracking the 16 sustainability performances every quarter
- All production plants were certified by ISO 22000 or FSSC 22000 food safety management systems

### Outside Recognition

- In 2017 became part of the FTSE4Good TIP Taiwan ESG Index
- In 2018 the Hukou plant's food production plant was certified by EEWB
- In 2019 became part of the Taiwan Labor Rights Index
- As of the end of 2019, a total of 10 products' carbon footprint was verified
- As of the end of 2019, a total of 22 products was accredited as Health Foods

### Outside Recognition

- Since 2014 has been part of Taiwan HC 100 Index
- Since 2014 has been in the top 5% of Corporate Governance Evaluation rankings
- As of the end of 2016, a total of 10 products' carbon footprint was verified
- As of the end of 2016, a total of 21 products was accredited as Health Foods



## Stakeholder Engagement

The Uni-President established systemic procedures to identify major stakeholders and sustainability topics based on the materiality principle, managed them and set targets to form the basis for CSR reports. The company first identified major stakeholders, and performed investigations on them to identify the material topics for 2019.

### Step 1 Identification and Prioritization

**1 Identifying Stakeholders**

Based on the following principles, the Uni-President identifies eight stakeholder groups:

- The scale of influence of stakeholders on the Uni-President
- The Uni-President's dependency on stakeholders

a.Capital providers | b.Consumers | c.Government | d.Employees | e.Suppliers | f.Certification body | g.Academic institutions | h.Public interest groups

**2 Identifying material topics**

A total of 15 related topics were identified after internal evaluation and screening based on the organization situation confirmed by a comprehensive evaluation of future vision, sustainability strategies, impacts on the value chain, GRI standards and topics that concern worldwide food manufacturers.

**3 Analyzing the levels of concern about material topics**

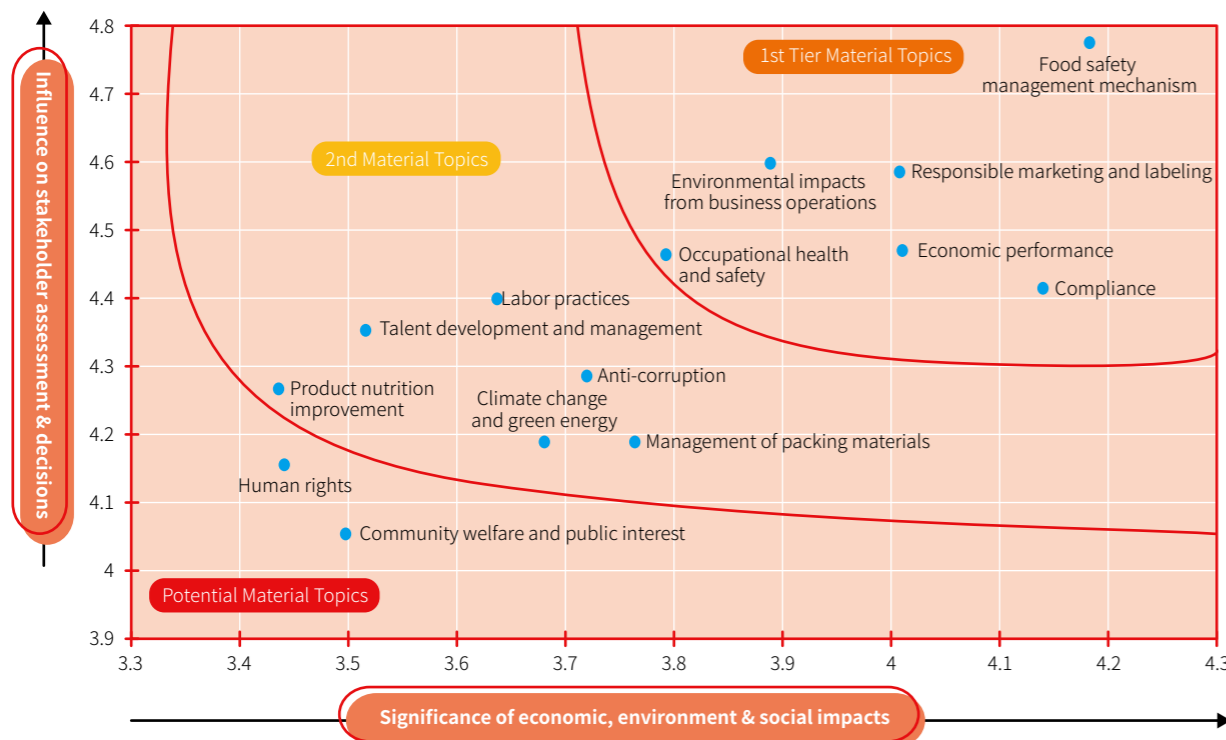
After selecting representative respondents from the eight identified stakeholder groups, we survey them every two years directly. We surveyed the levels of concern about the 15 topics with questionnaires. A total of 146 questionnaires were distributed and collected. With reference to the industrial trends and conditions of our peers, we re-evaluate the levels of concern about the material topics.

**4 Evaluating the impact of material topics**

After evaluating the impact of the selected 15 related topics, the management and the responsible units for respective topics confirmed six material topics.

- Food safety management mechanisms
- Responsible marketing and labeling
- Environmental impact from business operations
- Economic performance
- Occupational health and safety
- Compliance

After completing the above steps, we identified the material topics for 2019 as follows



Note : Corporate governance, risk management and ethical corporate management are part of general disclosures and not shown in the material matrix. But related information is still revealed regularly in annual reports ,CSR reports and on the corporate website.

Topic Levels	Topics	Significance to Uni-President	Corresponding chapters and page numbers of this report
	Economic performance ●	Financial information regarding business operation, expenses and income, and financial assistance from government	An Enterprise built on Transparency and Integrity P.24
	Environmental impact from business operations ●	Consumption and recycling of energy and water resources; the status and management of exhaust gas emissions, wastewater discharge and waste disposal	Commit to Sustainable Environment P.60
1 Tier Material Topics	Food safety management mechanisms ●●	Assessment of the impacts of products on consumer health and safety. Food safety management systems, food safety training, product tracking, food safety laboratory and supply chain management	Create a Safe and Healthy Food Culture P.36
	Responsible marketing and labeling ●●	Clear labeling of correct contents to promote consumer health and positive influence	Create a Safe and Healthy Food Culture P.36
	Occupational health and safety ●	Action to maintain OHS and employee communication	Building a Healthy and Happy Workplace P.80
	Compliance ●●●	Compliance with regulations and laws concerning the economy, environment and society	An Enterprise built on Transparency and Integrity P.24 Commit to Sustainable Environment P.60 Building a Healthy and Happy Workplace P.80 Create a Safe and Healthy Food Culture P.36
	Anti-corruption ●●	Assessment of corruption risk, and anti-corruption policy and action	An Enterprise built on Transparency and Integrity P.24
	Climate change/green energy ●	Impact of climate change, GHG emissions and reduction	Commit to Sustainable Environment P.60
2 Tier Material Topics	Labor practices ●	Employment and welfare	Building a Healthy and Happy Workplace P.80
	Product nutrition improvement ●	Response to the nutrition appeals of consumers	Create a Safe and Healthy Food Culture P.36
	Management of packaging materials ●	Utilization and reduction policies of packaging materials	Create a Safe and Healthy Food Culture P.36
	Talent development and management ●	Talent development programs and performance	Building a Healthy and Happy Workplace P.80
	Community welfare and public interest ●	Operations with local community engagement, impact assessments, and development programs	Creating a healthy and happy tomorrow P.92
3 Potential Material Topics	Human rights ●	Operations that have been subject to human rights reviews or impact assessments and action taken	Building a Healthy and Happy Workplace P.80

● Economy and Governance ● Society ● Environment

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### Step 2 Validation

After analyzing the materiality of topics, the management confirmed various material topics. To meet and respond to the needs of stakeholders for information and performances, each responsible teams had to assess the completeness, scopes, topic boundaries and reporting period for reporting. All departments produced this report based on the principles of completeness, responsiveness and stakeholder inclusiveness to ensure the information regarding the material topics is actually disclosed in this report.

Material Topics	Within the organization		Outside the organization				GRI Standards Topics	Corresponding Chapters/ Significance to the corporate
	Uni-President Corp	Capital Providers	Consumers	Suppliers	Government	Local Communities		
Food safety management mechanisms	V	V	V	V	V	V	Customer health and safety	Create a Safe and ealthy Food Culture
Responsible marketing and labeling	V	V	V	V			Marketing and labeling	Create a Safe and ealthy Food Culture
Compliance	V	V	V	V	V	V	Environmental compliance Socioeconomic compliance	An Enterprise built on Transparency and Integrity Commit to Sustainable Environment Building a Healthy and Happy Workplace Create a Safe and Healthy Food Culture
Economic performance	V	V		V	V		Economic performance	An Enterprise built on Transparency and Integrity
Environmental impact from business operations	V	V			V	V	Energy Water Emissions Effluents and waste	Commit to Sustainable Environment
Occupational health and safety	V			V			Occupational health and safety	Building a Healthy and Happy Workplace

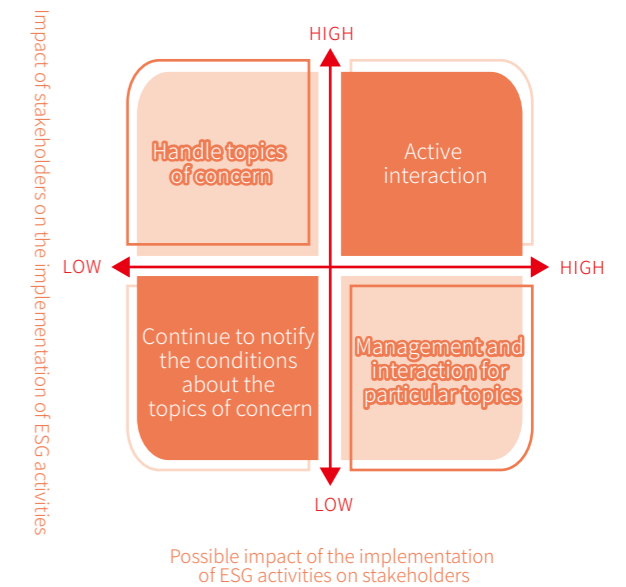
### Step 3 Review

After completing the report, all departments continue to review the report to ensure the disclosed information and performances are not inappropriate. They will also refer to the review results when they are making the next year's report.

### Stakeholder Communication and Its Channels

The six material topics represent where the Uni-President exerted the biggest influence in terms of environment, society and economy; Uni-President tracked performances in qualitative and quantitative ways and regularly disclosed the results internally and externally to accomplish sustainable management and effective communication.

Based on the identified stakeholder groups, the Uni-President examined the level of mutual impacts between the stakeholders and the environmental, social and governance activities of the company. It also designed and defined various ways of engagement and different communication frequencies based on the characteristics of the stakeholders. It reported the communication results to the board of directors on May 13,2020. The 2019 communication results are as follows:



#### Capital providers

- Significance**
  - Support for Uni-President's operation
- Topics concerned**
  - Business performance
  - Occupational health and safety
  - Food safety management mechanisms
  - Responsible marketing and labeling
- Frequency and way of communication**
  - Annual general meeting of shareholders
  - Disclosure of material information as prescribed by competent authorities
  - Publishing financial statements/annual reports/CSR reports periodically
  - Disclosure of information on the corporate website
  - Contact Us
  - Investor Relationship Department: Mr.Fang/TEL:06-253-6789 ext.6510
  - Legal Entities and Relationships Department: Ms.Ou/TEL:02-8786-6888 ext.2536
- 2019 communication results**
  - Published financial reports on every quarter
  - Announced 87 pieces of material information
  - Organized 11 investors conferences and invited domestic and foreign investors
  - Published CSR reports every year
- Corresponding chapters**
  - An Enterprise built on Transparency and Integrity

#### Consumers

- Significance**
  - Uni-President's service characteristic has become part of the consumer's daily life.
- Topics concerned**
  - Food safety management mechanisms
  - Responsible marketing and labeling
  - Product nutrition improvement
- Frequency and way of communication**
  - Corporate website and brand marketing network
  - Consumer Service Center (0800 customer service hotline and e-mail)
  - Publishing CSR reports periodically
  - Consumer Service Center customer service hotline 0800-037520
- 2019 communication results**
  - Customer satisfaction reached 96.51% according to the survey of the Consumer Service Center
  - Set up a website for Chai Li Won tea, so that all consumers can check the inspection records of their tea products
  - Published CSR reports every year
- Corresponding chapters**
  - Create a Safe and Healthy Food Culture

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**Employees**

**Significance**

- Employees are the basis of business operations

**Topics concerned**

- Economic performance
- Labor practices
- Food safety management mechanisms
- Environmental impacts from business operations
- Responsible marketing and labeling

**Frequency and way of communication**

- Contact Us: Human Resources e-mail hr@mail.pec.com.tw

**2019 communication results**

- 4 labor-management communication meetings
- 4 meetings of the Occupational Health and Safety Committee
- Union participation rate reached 98.14%
- Completed 2 tracings of employee reports on food safety
- Publishing of 12 Uni-President Monthly magazines

**Corresponding chapters**

- Building a Healthy and Happy Workplace

**Suppliers**

**Significance**

- Suppliers and the Uni-President compose a close-knit sustainable supply chain.

**Topics concerned**

- Economic performance
- Occupational health and safety
- Supply chain management and procurement practices
- Food safety management mechanisms
- Responsible marketing and labeling
- Compliance

**Frequency and way of communication**

- Irregular communication meetings
- Evaluation, plant visits and guidance mechanisms/audit management
- Notices on e-procurement system
- Supplier grievance channel
- Publishing CSR reports periodically
- Report channel with unethical behavior

**2019 communication results**

- Conducted irregular on-site surveys of 36 suppliers annually
- Conducted on-site evaluations of 158 suppliers annually
- Audited the food safety risk of 52 internal plants, OEM plants and QC/research units annually

**Corresponding chapters**

- Create a Safe and Healthy Food Culture

**Government**

**Significance**

- The Uni-President is in line with the standards demanded of food manufacturers by the government, ensuring the compliance of its operation.

**Topics concerned**

- Environmental impacts from business operations
- Occupational health and safety
- Food safety management mechanisms
- Compliance

**Frequency and way of communication**

- Regular compliance audits
- Support for philanthropic activities/initiatives
- Assistance in the formulation of related regulations
- Publishing CSR reports periodically
- Contact Us: Media Contact of the Public Affairs: Mr.Yao TEL:06-253-6789 ext.6297

**2019 communication results**

- Complied with government regulations related to food safety, with 186 product items registered in the traceability system in total
- Published CSR reports every year

**Corresponding chapters**

- Create a Safe and Healthy Food Culture
- Building a Healthy and Happy Workplace

**Public interest groups**

**Significance**

- Started from the core value of food industry, the Uni-President devotes to promotion in citizens health awareness with supplies and manpower.

**Topics concerned**

- Community welfare and public interest
- Food safety management mechanisms
- Responsible marketing and labeling

**Frequency and way of communication**

- Regularly conduct "Conveying Values and Beliefs" school conferences
- Regularly conducting activities and seminars on health and medicine promotion
- Publishing foundation reports periodically
- Contacts of Uni-President Social Welfare and Charity Foundation TEL:06-2536789 ext.8332/E-mail:noraliu@mail.pec.com.tw
- Contacts of the Taiwan Millennium Health Foundation TEL:02-87860996 E-mail:healthinfo@1000-love.org

**2019 communication results**

- "Conveying Values and Beliefs" school conferences reached 1,600 students in total
- Conducted 89 Waist Measurement Day activities, giving out 1.248 million free waist scales in total
- Conducted National Health Examination Day activities, with a total of 34,000 participants
- Conducted 9 seminars for the public on preventive medicine, with a total of 2,636 participants
- Publishing annual foundation reports

**Corresponding chapters**

- Creating a healthy and happy tomorrow

**Certification body**

**Significance**

- Certification body and the Uni-President cooperate to ensure the actual implementation of food safety management

**Topics concerned**

- Food safety management mechanisms
- Responsible marketing and labeling
- Product nutrition improvement

**Frequency and way of communication**

- compliance audits regularly
- Regular communication meetings
- Audit management

**2019 communication results**

- Annual audit meeting

**Corresponding chapters**

- Create a Safe and Healthy Food Culture

**Academic institutions**

**Significance**

- They help examine the efficacy of the Uni-President Corp's sustainable management with an external point of view

**Topics concerned**

- Environmental impacts from business operations
- Labor practices
- Food safety management mechanisms
- Responsible marketing and labeling

**Frequency and way of communication**

- Participation in external ratings
- Keep ourselves updated on the status of the research on the initiatives
- Communications through the corporate website/branding
- Publishing CSR reports periodically
- Consumer Service Center Mailbox

**2019 communication results**

- Won the bronze medal of 2019 TCSA Taiwan Corporate Sustainability Report Awards in catering and food manufacturing
- Co-organized 2 seminars on Sarcopenia issues

**Corresponding chapters**

- Creating a healthy and happy tomorrow

Message from the Chairman and President

An Enterprise Built on Transparency and Integrity

Create a Safe and Healthy Food Culture

Commit to Sustainable Environment

Building a Healthy and Happy Workplace

Creating a Healthy and Happy Tomorrow

About This Report Appendix